

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re:	Morag <i>et al.</i>	Confirmation No.:	7381
Appl No.:	10/017,165	Group Art Unit:	3626
Filed:	12/14/2001	Examiner:	Rachel L. Porter
For:	MESSAGE AND PROGRAM SYSTEM SUPPORTING COMMUNICATION		

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT
CITATION UNDER 37 C.F.R. § 1.97**

Attached is a list of documents on form PTO-1449.

It is requested that the Examiner consider these documents and officially make them of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP. By identifying the listed documents, Applicant in no way makes any admission as to the prior art status of the listed documents, but is instead identifying the listed documents for the sake of full disclosure.

Any foreign patents or non-patent literature documents items are attached, except those that were supplied in, or cited by the Office during prosecution of, parent Application No. 09/394,341 filed September 13, 1999. Specifically, Citations 34, 35, and 38-41 were cited in the parent application. Since the benefit of this application was claimed under 35 U.S.C. 120, no copies need to be furnished in accordance with 37 C.F.R. 1.98(d); however, copies will be furnished on request.

Respectfully submitted,


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Substitute for form 1449/PTO
(Revised 07/2005)

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Complete if Known

Application Number	10/017,165
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First Named Inventor	Morag <i>et al.</i>
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Examiner Name	Rachel L. Porter
Attorney Docket Number	050704/319163

Sheet 1 of 6

U. S. PATENT DOCUMENTS

Examiner Initials*	Cite No.	Document Number Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages of Relevant Figures Appear
	1	US-4,873,687	10-1989	Breu	
	2	US-5,255,187	10-1993	Sorensen	
	3	US-5,277,188	01-1994	Selker	
	4	US-5,301,105	04-1994	Cummings, Jr.	
	5	US-5,542,420	08-1996	Goldman <i>et al.</i>	
	6	US-5,469,353	11-1995	Pinsky <i>et al.</i>	
	7	US-5,594,638	01-1997	Iliff	
	8	US-5,630,125	05-1997	Zellweger	
	9	US-5,660,176	08-1997	Iliff	
	10	US-5,666,492	09-1997	Rhodes <i>et al.</i>	
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	13	US-5,737,539	04-1998	Edelson <i>et al.</i>	
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	15	US-5,823,948	10-1998	Ross, Jr. <i>et al.</i>	
	16	US-5,825,881	10-1988	Colvin, Sr.	
	17	US-5,845,255	12-1998	Mayaud	
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Sheet	3	of	6	Attorney Docket Number	050704/319163
OTHER DOCUMENTS					
Examiner Initials*	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume issue number(s), publisher, city and/or country where published.			English Language Translation Attached
	38	"Merck-Medco Announces Interactive Web Site," News Release, October 27, 1998			
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	41	XIN LI, DANIEL J. VALENTINO, GEORGE J. SO, ROBERT LUFKIN, RICKY K. TAIRA; <i>A World Wide Web Telemedicine System</i> ; Proceedings of the SPIE; Vol. 2711; February 13, 1996			
	42	"The Cornwall Dermatology Electronic Referral and Image-Transfer Project," Journal of Telemedicine and Telecare, J. Telemed. Telcare UK, vol. 5, Suppl. 1, pp. 85-86.			
	43	SILVIA MIKSCH, KENNETH CHENG, BARBARA HAYES-ROTH, "An Intelligent Assistant for Patient Health Care," Proceedings of the First International Conference on Autonomous Agents, pp. 458-465.			
	44	JOHN M. HERRON and HOWARD YONAS, "A Multi-Location, Teleradiology System for Emergency Triage Consultation," Proceedings of the SPIE - The International Society for Optical Engineering, Proc. SPIE - Int. Soc. Opt. Eng. (USA), vol. 2711, pp. 408-414.			
	45	CATHERINE C. MARSHALL and FRANK M. SHIPMAN III, "Spatial Hypertext and the Practice of Information Triage," Eighth ACM Conference on Hypertext and the Practice of Information Triage, Hypertext 1997, pp. 124-133.			
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Examiner Signature				Date Considered	

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Sheet	4		6	Attorney Docket Number	050704/319163
OTHER DOCUMENTS					
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	57	ALLEN R. WENNER, M.D., "Electronic Patient Record. Decision Support in the Waiting Room," Toward an Electronic Patient Record 1997. Conference and Exposition Proceedings in Nashville, TN, April 26- May 3, 1997, Vol. 3, pp. 240-241.			
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	59	DR. GERALD PITTS, "Virtual Reality: Triage Training Extraordinaire," Simulators International XII. Proceedings of the 1995 Simulation Multi Conference, pp. 332-337.			
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	62	ROBERT B. FRASER, PH.D., "An Expert System for the Diagnosis, Treatment, and Triage of Head Injuries in Remote Environments," Medical Informatics Europe 1991 Proceedings, pp. 275-279.			
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OTHER DOCUMENTS					
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	72	H. MORELAND, R.N., M. JOHNSTON, and D. SHARP, "Demonstration of the Tele-Triage System (C) a Microcomputer-Based Telephone Triage Program for Use by R.N.'s in Ambulatory Care Settings or Physicians' Offices," Proceedings of the Sixth Annual Symposium on Computer Applications in Medical Care, 1982, p. 637.			
	73	S.B. HENRY, R.N., J.G. SCHREINER, M.A., D. BORCHELT, R.N. and M.A. MUSEN, M.D., "A Needs Analysis for Computer-Based Telephone Triage in a Community AIDS Clinic," Sixteenth Annual Symposium on Computer Applications in Medical Care, Nov. 8-11, pp. 59-63.			
	74	CHRISTINA A. VAN HOOREBEKE, "Implementation of an After-Hours Triage and Utilization Control System," Proceedings of the Twentieth Hawaii International Conference on System Sciences 197, 1987, Vol. 3, pp. 201-204.			
	75	MARGARET SABIN, "Telephone Triage Improves Demand Management Effectiveness," Healthcare Financial Management, August 1998, Vol. 52, No. 8, pp. 49-51.			
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